



FW2-SMK-H (V4)

Wireless Smoke & Heat Sync Detector



INSTALLATION INSTRUCTIONS

P/N 7105968_A

OPERATION

The FW2-SMK-H (V4) Smoke detector transmits the following events:

SUPERVISION – A periodical transmission indicating detector's connection.

ALARM – Alarm transmission triggered by the device indicating Smoke detection.

Horn activated and Red LED blinking.

LOW BAT – Whenever the battery reaches its low level (2.9V), a Battery Low signal will be sent to the control panel.

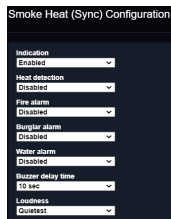
Horn will beep and Red LED will blink every minute. When Battery level drops below Cut Off level the device will stop functioning and the Red LED will blink for 10 seconds and then turned Off.

TAMPER – Whenever device is tear off from the ceiling (bracket removal), a Tamper signal will be transmitted to the control panel and the Green LED will blink for 15 seconds. Replace the device in its bracket; cancel the tamper signal on the panel and wait 15 sec until the Green LED stops blinking.

BURGLARY ALARM – The buzzer of the smoke can be used as a siren pattern according to the settings.

SMOKE Heat (sync) Configuration

- **Indication:** Enable/Disable LED in normal mode.
- **Heat Detection:** Enable/Disable Heat detection.
- **Fire alarm:** Enable/Disable, This category, if enabled ,shares the fire alarm with other smoke detectors.
- **Burglary Alarm:** Enable/Disable of Siren sound.
- **Water Alarm:** Enable/Disable of smoke siren sound triggered by water detector 24H.
- **Buzzer delay time :** Enable of delay time (sec) for the start of the Smoke sync siren activation or Disable
- **Loudness** – controls the smoke buzzer sound level



INSTALLATION LOCATIONS

Here are few useful tips for complete coverage in residential units:

- Install a smoke detector on every floor of multi-floor home or apartment.
- Install smoke detectors at both ends of bedroom hallway if hallway is more than 12m long.
- Install a smoke detector inside every room where one sleeps with the door partly or completely closed, since smoke could be blocked by the closed door and a hallway alarm may not wake up the sleeper if the door is closed.
- Install basement detectors at the bottom of the basement stairwell.
- Install second-floor detectors at the top of the first-to-second floor stairwell.
- Be sure no door or other obstruction blocks the path of smoke to the detector.
- Install smoke detectors as close to the center of the ceiling as possible. If this is not practical, put the detector on the ceiling, at least 10 cm away from any wall or corner.

INTRODUCTION

The FW2-SMK-H (V4) is an advanced, fully supervised low-current wireless smoke detector that includes a two-way wireless transceiver for reliable system operation.

The FW2-SMK-H (V4) is built with an advanced optical sensing photoelectric chamber and offer more than 10 years battery life.

FW2-SMK-H (V4) cutting edge in fire safety featuring an on-board horn, and send alerts to the CMS or your mobile device if an alarm occurs (if connected to a control panel – please refer to your installer).

The FW2-SMK-H (V4) Smoke detector includes series of messages for full communication administration: Keep Alive, Tamper protection, Battery Status, Alert, etc...

OPERATION (Cont.)

HEAT - Alerts according to the rate of temperature rise or above 53 degrees and restore below 41 degrees The temperature will be displayed in the web installer, overview page and the system will generate an event accordingly.

SYNC – meaning is, the Smoke device can be set to alert and sound whenever other smoke detected a fire alarm in the same area.(see device configuration)

SELF TEST- used to test the smoke detector , see section 13,16 in this manual.

Important : The siren can be stopped in the event of a fire alarm by removing the detector from the bracket and by that opening the tamper switch.

TESTING THE DEVICE

Alarm test:

Press shortly the "Test" button (Figure 2) - the smoke detector shall activate 3 beeps, indicating that the device is in the normal mode. If the test fails, stop using the detector immediately.

LEDs AND SOUND INDICATIONS

Detector State	Sound	LED
Power Up	OFF	Green/Red blinking until ready
Pairing	OFF	Green blinks
Pairing ok	OFF	Steady Green for 3 seconds and off
Pairing fail	OFF	Green LED Blinking 250ms on 750ms off for 5 minutes and turn off
Normal Mode	OFF	Green LED blinks 10ms every 1min.
Alarm	3 Beeps 0.5s on 0.5s off	Red LED is Blinking 250ms on and 750ms off
Trouble	2 beeps every 1m.	Red blinks every 1 minute
Battery Low	1 Beep every 1m.	Red LED is on for 40ms every 1 minute
self-test success	3 beeps	Green LED is 250ms on after power up
Self-test fail	1 beep every 1m	Red LED is 250ms on
Sync	3 Beeps 0.5s on 0.5s off	Green LED is Blinking 250ms on and 750ms off
Burglary Alarm	Siren sound 6.6sec on 1.4sec off	Red LED blinking Note: can be delay in playing the sound
Heat	-	See Heat description section 5 in manual

WRONG INSTALLATION LOCATIONS

False alarms occur when smoke detectors are installed where they won't work properly. To avoid false alarms, don't install smoke detectors in the following situations:

- Combustion particles are by-products of something burning. Do not install smoke detectors in or near areas where combustion particles are present, such as kitchens with poor ventilation, garages where there may be vehicle exhaust, near furnaces, hot water heaters and space heaters.
- Do not install smoke detectors less than 6 meters away from places where combustion particles are normally present. Otherwise, try to install the detector as far away from the combustion particles as possible, preferably on the wall. To prevent false alarms, provide good ventilation in such places.
- The flow of fresh air in and out can drive smoke away from the smoke detector reducing its efficiency.
- In damp or very humid areas. Moisture in humid air can enter the sensing chamber, then turns into droplets upon cooling, causing nuisance alarms. Install smoke detectors at least 3 meters away from bathrooms.

FEATURES

- Photoelectric optical smoke chamber
- Freewave2™ two-way ISM
- GFSK with 5 frequencies & LBT
- Low current Technology
- Alerts according to the rate of temperature rise or above 53 degrees and restore below 41 degrees.
- Powered by a pack of 2 Lithium batteries FR6 AA
- Battery life: ≥ 10 years
- Audible Warning by a built-in horn beeps once test mode, battery low or Alarm
- Frequencies Bands: 868 MHz or 916MHz
- Tamper Open/Close transmission.
- Keep Alive transmission
- Battery status transmission
- Bi-Color LED indications for monitoring & Pairing
- Range up to 500m open space
- Smoke's buzzer can be used as an internal siren

PAIRING PROCESS

For pairing process, please refer to your control panel instructions.

For Crow's Shepherd™ / CUBE™ control panel:

1. Log into installer mode via the secured web installer interface.
2. Go to "Zones", select the zone # you want to learn , Click on ADD ZONE Button -insert Link Type "ISM" , device's ID number, Device Type "Smoke heat (sync)". click done button and save configuration.
3. Press the Smoke's pairing button to power up and start the pairing process of the device (fig. 1).
4. Please notice that the detector working mode should be " 24 hour fire alarm" automatically.
5. When registration process is successfully completed, the Green LED will constantly light ON for 3 seconds and then turn OFF.

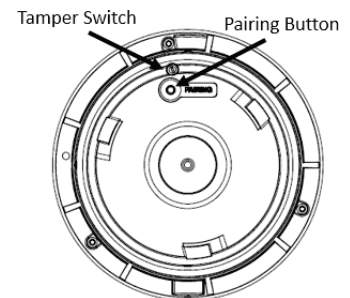
NOTE: If Green LED continues flashing more than 5 minutes and stopped. Please check SMOKE settings details, repeat step 4 , or just press on the tamper switch.

WARNING – DON'T TEST IT WITH FIRE !!!

Tamper transmission test:

Attaching/Removing the device to/from its bracket will cause tamper transmissions. Verify Green LED blinking and notification on your Application/Base.

FIGURE 1 – PAIRING & TEST BUTTONS

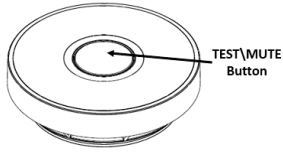


WRONG INSTALLATION LOCATIONS

- In very cold or very hot areas, including unheated buildings or outdoor rooms. If the temperature goes above or below the operating range of smoke detector, it will not work properly.
- In very dusty or dirty areas, dirt and dust can build up on the detector's sensing chamber, to make it overly sensitive. Additionally, dust or dirt can block openings to the sensing chamber and keep the detector from sensing smoke.
- Near fresh air vents or very drafty areas like air conditioners, heaters or fans. Fresh air vents and drafts can drive smoke away from smoke detectors.
- In "Dead Air", spaces like at the top of a peaked roof, or in the corners between ceilings and walls. Dead air may prevent smoke from reaching a detector.
- In insect-infested areas. If insects enter a detector's sensing chamber, they may cause a nuisance alarm. Where bugs are a problem, get rid of them before installing the detector.
- Near fluorescent lights, electrical "noise" from fluorescent lights may cause nuisance alarms. Install smoke detectors at least 1.5 meter from such lights.

MOUNTING THE DETECTOR- Figure 2

1. Hold the mounting bracket against the ceiling and mark the center of each slot. Drill 2 holes and install the bracket with the screws (see Figure 3-A).
2. Verify the Smoke detector is paired to the control panel by pressing the TEST button (see below Figure) and verify receiving suitable message on the Application / Base.
3. Push the Smoke detector toward the bracket and turn it clockwise to adjust the detector to the bracket (see Figure 3-B).

**LIMITATIONS OF SMOKE ALARMS**

1. The fire systems help half of residents escape. Help to old people, women and children shall be given since they are always the victims.
2. Smoke alarms detectors are not foolproof, they can't prevent or extinguish fires, and they are not a substitute for property or life insurance. You need buy some firefighting facilities.
3. Sometimes the smoke is blocked by objects and can't reach the detector, and if the wind blows the smoke away from the detector, the unit won't work either.

MUTING AN ALARM ON FW2-SMK-H (V4)

The sound alert of the FW2-SMK-H (V4) could be muted for five minutes. After five minutes, if the SH-SMK-H (V4) continues to detect smoke, the alarm resumes.

To mute the alarm, press the TEST/MUTE button

**WARNING**

1. Never use an open flame of any kind to test your detector. You may set fire to damage the detector as well as your home. The built-in test button accurately tests all detector functions. This is the only correct way to test the unit.
2. To stop a nuisance alarm, open a window or fan the air around the detector to get rid of the smoke. The alarm will turn itself off when the smoke is gone. If nuisance alarms persist, attempt to clean the detector as described in this manual.
3. Do not stand close to the detector when the alarm is sounding. The alarm is loud in order to wake you up in an emergency. Too much exposure to the horn at close range may be harmful to your hearing.
4. Never try to avoid false alarms by disabling the detector.

CROW ELECTRONIC ENGINEERING LTD. ("Crow") - WARRANTY POLICY CERTIFICATE

This Warranty Certificate is given in favor of the purchaser (hereunder the "Purchaser") purchasing the products directly from Crow or from its authorized distributor.

Crow warrants these products to be free from defects in materials and workmanship under normal use and service for a period of 24 months from the last day of the week and year whose numbers are printed on the printed circuit board inside these products (hereunder the "Warranty Period").

Subject to the provisions of this Warranty Certificate, during the Warranty Period, Crow undertakes, at its sole discretion and subject to Crow's procedures, as such procedures are from time to time, to repair or replace, free of charge for materials and/or labor, products proved to be defective in materials or workmanship under normal use and service. Repaired products shall be warranted for the remainder of the original Warranty Period. All transportation costs and in-transit risk of loss or damage related, directly or indirectly, to products returned to Crow for repair or replacement shall be borne solely by the Purchaser.

Crow's warranty under this Warranty Certificate does not cover products that is defective (or shall become defective) due to: (a) alteration of the products (or any part thereof) by anyone other than Crow; (b) accident, abuse, negligence, or improper maintenance; (c) failure caused by a product which Crow did not provide; (d) failure caused by software or hardware which Crow did not provide; (e) use or storage other than in accordance with Crow's specified operating and storage instructions.

There are no warranties, expressed or implied, of merchantability or fitness of the products for a particular purpose or otherwise, which extend beyond the description on the face hereof.

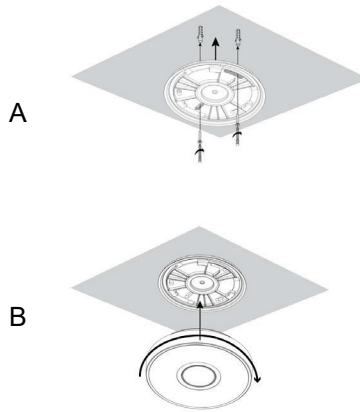
This limited Warranty Certificate is the Purchaser's sole and exclusive remedy against Crow and Crow's sole and exclusive liability toward the Purchaser in connection with the products, including without limitation - for defects or malfunctions of the products. This Warranty Certificate replaces all other warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort or otherwise.

In no case shall Crow be liable to anyone for any consequential or incidental damages (inclusive of loss of profit, and whether occasioned by negligence of the Crow or any third party on its behalf) for breach of this or any other warranty, expressed or implied, or upon any other basis of liability whatsoever. Crow does not represent that these products can't be compromised or circumvented; that these products will prevent any person injury or property loss or damage by burglary, robbery, fire or otherwise; or that these products will in all cases provide adequate warning or protection.

Purchaser understands that a properly installed and maintained product may in some cases reduce the risk of burglary, fire, robbery or other events occurring without providing an alarm, but it is not insurance or a guarantee that such will not occur or that there will be no personal injury or property loss or damage as a result.

Consequently, Crow shall have no liability for any personal injury; property damage or any other loss based on claim that these products failed to give any warning.

If Crow is held liable, whether directly or indirectly, for any loss or damage with regards to these products, regardless of cause or origin, Crow's maximum liability shall not in any case exceed the purchase price of these products, which shall be the complete and exclusive remedy against Crow.

MOUNTING THE DETECTOR – Figure 3**REGULATORY APPROVALS**

The FW2-SMK-H (V4) conforms to the essential requirements set out by:

- CPR: EU 305/2011
- EMC: 2014/30/EU
- LVD:2014/35/EU
- RoHS3: EU 2015/863
- RED: 2014/53/EU

Harmonized Standards applicable to these products are:

- EN 14604:2005/AC:2008
- EN 300 220-2 V3.2.1:2018
- EN 61000-6-3:2007+A1(11)+AC(12)
- EN 301 489-1:V2.2.3:2019, Class B
- EN 301 489-3:V2.1.1:2019, Class B
- EN 50130-4:2011+A1(14)
- EN 62368-1:2014+A11:2017

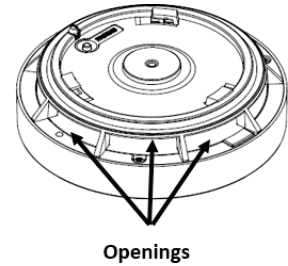
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**WARNING**

5. Dust can damage the smoke detector's sensitivity. The detector needs to be cleaned at least once a year as described in this manual.
6. If the alarm horn produces a loud continuous sound when you are not testing the unit, this means the detector has sensed smoke or combustion particles in the air. Verify that the alarm is a result of a possible serious situation, which requires your immediate attention.
7. The alarm could be caused by a nuisance situation. Cooking smoke or a dusty furnace, sometimes called "friendly fires" can cause the alarm to sound. If this happens, open a window or fan the air away to remove the smoke or dust. The alarm will turn off as soon as the air is completely clear.

REGULAR MAINTENANCE – CLEANING

Never use water, cleaners or solvents to clean your Smoke detector since they may damage the unit. Use a soft brush only. Remove the device from its bracket (by turn it counterclockwise) and carefully remove any dust from the Smoke's openings around the device (see below Figure) at least once a year.



Openings

SPECIFICATIONS

Detection Method	Photoelectric smoke chamber
RF Protocol	FREEWAVE2™ two-way ISM
Modulation Type	GFSK with 5 frequencies & LBT
Available Frequencies	868 MHz or 916MHz
Transmit Power (Typ.)	13dBm
Events Transmission	Alarm, Tamper, Keep Alive, Battery status
Detection Sensitivity:	2.3+1.2%/ft
Alarm Sound Level:	≥85 db at 3m
Range in open space	>500m
Batteries	2 x Lithium batteries FR6 AA
Battery life	≥ 10 years
Current Consumptions:	
Standby	32µA (Keep Alive every 7min)
Alarm	70mA
Low Battery	2.85VDC
Cut Off Battery	2.5VDC
Transmit Power	up to 14 dBm
Tamper Switch	Bracket removal
Operating temperature	-10°C to +55°C
Dimensions	124mm x 124 mm x 35mm
Weight (incl. batteries)	235 gr.

**WARNING**

8. This smoke detector is designed for use in a single residential unit only, which means that it should be used inside a single-family home or apartment. Smoke detectors, placed in common areas outside the individual living unit, such as on porches or in hallways, may not provide early warning to residents.
9. This smoke detector, if used as a stand-alone unit, will not alert people who are hard of hearing.
10. Changes or modifications to this equipment not expressly approved by the party responsible for compliance (Crow Electronic Engineering Ltd.) could void the user's authority to operate the equipment.
11. **Batteries of this device are not replaceable.** Recommended date for device replacement ≥10 years from first operation date.
- 12.



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These instructions supersede all previous issues in circulation prior to March 2023